2019 NA USER MEETING TRACKS – each attendee will select 1 track

**Group 1: Technical (Intermediate)** – Attendee is maintaining their system with back-ups and technical configuration computer groups that the end user may not see or be aware of. This person has been exposed to the Sectra system for **two years or less**.

Monday morning: Deep Dive of Sectra PACS – includes in-depth discussions and whiteboarding with Sectra experts *(Scott Questad, Leif Wallin)*

Monday afternoon: Troubleshooting of Sectra PACS – hands on course designed to provide tips for troubleshooting *(Scott Questad, Leif Wallin)*

Tuesday morning: Breakout #1

Wednesday morning: Upgrade Roundtable Discussion – how upgrades are performed and what to expect *(Tracy Rigo, Brian Ruisi)*

Wednesday afternoon: Breakouts #2 and #3

**Group 2: Technical (Advanced)** – Attendee who is maintaining their system with back-ups and technical configuration computer groups that the end user may not see or be aware of. This person has been exposed to the Sectra system for **two years or more**.

Monday morning: Change Management – a discussion with Sectra developers on the top customer change requests *(Petra Granlund, Nick Wood, Product Owners, Developers)*

Monday afternoon: Disaster Recovery & Business Continuity – discuss configurations and best practices *(Niklas Svenzen, Nick Wood, Mike Taube)*

Tuesday morning: Breakout #1

Wednesday morning: Technical Roundtable Discussion – bring your questions and ideas to our technical panel *(Mike Taube, Nick Wood)*

Wednesday afternoon: Breakouts #2 and #3

**Group 3: Workstation** – Attendee is assisting end users and troubleshooting Sectra PACS.

Monday morning: Display Protocols – hands on course to build the minimal DP and enhance it with the PACS’ functionality *(Sharon Megyesi, Lindsay Forrest, Tonisa Bermudez)*

Monday afternoon: Tips and Tricks – hands on course with the best features in the latest releases and how to improve productivity *(Sharon Megyesi, Lindsay Forrest, Tonisa Bermudez)*

Tuesday morning: Breakout #1

Wednesday morning: Sectra PACS Roundtable Discussion – bring your questions and ideas to our technical panel *(Monika Pellinen, Tonisa Bermudez)*

Wednesday afternoon: Breakouts #2 and #3
**Group 4: New Customers to Sectra** – Attendee is participating in the user meeting for the first time and has not yet gone live with their Sectra system.

Monday morning: Introduction to Sectra PACS – a complete hands-on overview from A to Z designed for the new user *(Andrew Smith, Monika Pellinen, Brian Ruisi)*

Monday afternoon: Introduction to Sectra PACS – a complete hands-on overview from A to Z designed for the new user *(Andrew Smith, Monika Pellinen, Brian Ruisi)*

Tuesday morning: Breakout #1

Wednesday morning: Lessons Learned from a Sectra Customer – Raja Gali from Temple Health will present his experiences *(Charlotte Abdon, Petra Granlund, Ulrika Taube)*

Wednesday afternoon: Breakouts #2 and #3

**Group 5: Departmental Manager/Director/CIO**

Monday morning: Enterprise Imaging & EMR Integration *(Fredrik Gustavsson, Niklas Svenzen, Anthony Grise)*

Monday afternoon: Combining Radiology & Pathology Images at University Hospitals; A Deep Dive into the New Features of Sectra PACS *(Jessica Eaves)*; The Science of Enterprise IT Success *(Taylor Davis – VP of Innovation at KLAS)*

Tuesday morning: Breakout #1

Wednesday morning: Sectra Research & Artificial Intelligence – our leading researcher will discuss new initiatives and developments *(Jesper Molin)*

Wednesday afternoon: Breakouts #2 and #3

**Group 6: Radiologist**

Monday morning: Manager/Radiologist Roundtable Discussion *(Fredrik Häll, Hans Lugnegård, Marie Ekstrom, Mikael Anden, Kjetil Nilsen, Kristin Lundgren)*

Monday afternoon: Combining Radiology & Pathology Images at University Hospitals; A Deep Dive into the New Features of Sectra PACS *(Jessica Eaves)*; The Science of Enterprise IT Success *(Taylor Davis – VP of Innovation at KLAS)*

Tuesday morning: Breakout #1

Wednesday morning: Sectra Research & Artificial Intelligence – our leading researcher will discuss new initiatives and developments *(Jesper Molin)*

Wednesday afternoon: Breakouts #2 and #3